

Permit Assistance: For assistance with checking the status of your application, password resets or assistance with using the Permit Application System (PAS) contact:

Permit Office

850-410-5777

Hours of Operation

7:30 AM – 5:30 PM (EST) M – F, 8:00 AM – 12:00 PM (EST) Sat

ASSISTANCE IS NOT AVAILABLE AFTER-HOURS

Technical Assistance: For assistance with PAS technical system errors contact:

Service Desk

1-866-955-4357 (HELP)

Or

FDOT.ServiceDesk@dot.state.fl.us

Hours of Operation

8:00 AM – 5:00 PM (EST) M-F

ASSISTANCE IS NOT AVAILABLE AFTER-HOURS

Emergencies (After-Hours): For emergency permit assistance (i.e. power plant components, national defense moves, loss or destruction of property due to natural disasters) contact:

Permit Office

850-410-5777 (After-Hours)

Follow the prompts

Your call will be returned by a Permit Office employee within one (1) hour if a Scale Facility Inspector determines that the call is of an emergency nature. **Non-emergency permit requests will not be addressed. You will need to call the Permit Office and leave a message or contact the Permit Office on the next business day.**

Self-Help Links:

[PAS Frequently Asked Questions](#)

[Do I Need a Permit? \(Florida Trucking Manual\)](#)

[PAS User Demo](#)

[Regulations and Fees \(Chapter 14-26\)](#)